ARISTO MOTORING CLUB LTD

Self-Drive Rental Terms

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These are the main terms of our self-drive rental agreement. The full agreement, including a vehicle condition check and declaration, is signed when you collect the vehicle, and that signed agreement applies. Chauffeur hire is arranged separately; ask us for details.

1. Who can hire

- You must be at least **25 years old**, hold a **full UK driving licence** and be a **permanent UK resident**.
- We'll need your driving licence photocard (or paper licence), passport and proof of address (a utility bill or bank statement). We keep secure copies on file for up to 365 days after your rental ends.
- With your consent, we carry out a DVLA licence check using your National Insurance number, driving licence number and postcode.
- **Additional drivers** must be approved by us in advance and go through the same checks. Nobody else may drive the vehicle without our consent.

2. Insurance

- Unless agreed otherwise in your rental agreement, you must provide **fully comprehensive insurance in your own name**, covering you and any approved additional drivers, for the rental vehicle, stating that it's a rental vehicle from Aristo Motoring Club Ltd.
- Third-party only and third-party, fire and theft cover are not accepted. The insurance must cover damage, write-off or total loss for the whole rental period.
- We may end a rental immediately and recover the vehicle if insurance lapses or appears to be fraudulent.

3. Payments and deposit

- A **deposit is required to secure your booking**. The amount depends on the vehicle and the length of hire, and we'll confirm it in your quote and rental agreement. It's payable by bank transfer or card.
- We hold the deposit for **14 days after the vehicle is returned**, to allow any fines or tickets to arrive. If none do, it's refunded in full on the 15th day.

- The deposit may be used towards charges set out in these terms (for example fuel, extra mileage, fines, damage or cleaning). If charges exceed the deposit, you'll be invoiced for the difference.
- For longer rentals, payments are made weekly, on the same weekday the rental started, by standing order or direct debit. If payments are missed without an agreed arrangement, we may end the rental and you'll need to return the vehicle immediately.

4. Collection and return

- Please return the vehicle at the date and time in your agreement; we allow a **30-minute grace period**. If you'd like to extend, contact us before the end of your rental and sign a Rental Extension Agreement.
- Late returns without prior agreement may result in the loss of your security deposit. If a vehicle isn't returned and we can't reach you, we may report it to the police.
- All our vehicles are fitted with **live GPS tracking**. Reckless driving or speeding recorded by the tracker may result in the loss of your deposit, and tampering with the tracker ends the rental immediately.
- The vehicle must be returned in the same condition and cleanliness as when collected.

5. Mileage and fuel

- Rentals include **100 miles per day**. Extra miles are charged per mile (the rate depends on the vehicle) unless agreed in advance.
- Fuel isn't included. Return the vehicle with the **same fuel level** as at collection, or the cost of refuelling plus a £25 service charge applies.
- If the wrong fuel is used, you're responsible for recovery and fuel draining. If we arrange this, a £25 handling charge applies.

6. Congestion charges, tolls and fines

- You're responsible for any congestion charges and tolls (for example the Dartford Crossing) during your rental. All our vehicles are exempt from London's ULEZ charge.
- You're responsible for all parking, bus lane, red route, box junction and speeding fines and penalties during your rental. Where a notice is sent to us, we'll transfer liability to you as the hirer, and a **£25 handling charge per notice** applies.
- If the vehicle is **seized** (for example for no insurance or another offence), the rental ends and a £1,000 charge applies, which covers release fees and our staff's time. Further daily pound charges and out-of-service fees apply if it's held for more than 2 days.

7. Maintenance and tyres

- Every vehicle is serviced and checked (tyres, brakes and serviceable parts) before handover.
- Fair wear and tear is covered. Excessive wear, or damage to tyres, brakes or other parts caused during your rental, must be put right with genuine like-for-like parts at your cost (one legal puncture repair per tyre is accepted). If we have to do this, the cost plus a £100 service charge applies.
- For long-term rentals, scheduled servicing (annually or every 12,000 miles) is arranged as set out in your agreement. Please tell us when you reach 12,000 miles. Missing a pre-booked service incurs a £50 re-booking charge.
- Mechanical or electrical faults are inspected by an authorised garage. We cover manufacturer faults and worn parts; faults caused by misuse are your responsibility.

8. Damage and accidents

- Report any accident, damage or incident to us immediately.
- You're responsible for damage during your rental, up to the vehicle's full value (open excess), usually through your insurance. The amount depends on the repair cost.
- While a vehicle is off the road for repairs caused during your rental, an **out-of-service fee** equal to the vehicle's daily rental rate applies. Recovery costs are your responsibility; if we arrange recovery, a £50 handling charge applies.
- If the vehicle is written off, the insurance pay-out must be made to Aristo Motoring Club Ltd.
- Charging cables supplied with electric and plug-in hybrid vehicles must be returned undamaged, or the replacement cost applies.

9. Charges, payment and disputes

- We'll give you receipts or copies of invoices for any charges. Charges can be taken from your deposit or by the automatic payment method agreed in your rental agreement.
- If charges remain unpaid and no payment arrangement has been agreed, we may take legal action to recover them, including any court costs allowed by law.
- Where the law requires, we'll share hirer details and rental documents with the police and other authorities.

10. Your information

See our Privacy & Cookie Policy for how we use and protect your personal information. Nothing in these terms affects your statutory rights. These terms are governed by the laws of England

and Wales.

Questions? Call 020 3893 8913 or email info@aristomotoringclub.co.uk.